

RETURNS FORM

FOR BUSINESS CUSTOMERS AND DISTRIBUTORS

To return items, please fill out this form and enclose it in the return package. **THANK YOU FOR YOUR COOPERATION!**

		ervice@wildcat.de)			
Customer #			first name, surname				
invoice #			street and number				
company / studio			ZIP code, city, country				
Generally, we only take back articles with a demonstrable material defect , i.e. the article is defective or it is an incorrectly delivered article. "Defect" does not necessarily mean "broken". Improper handling or overuse can also "break" articles, in which case we cannot take this article back. This also applies if you purchased the article more than 12 months ago. Please also note that we only process returns if the articles are in a hygienically perfect condition. Unjustified returns can be rejected. WHAT DO YOU RETURN?							
	Code	Description		Size	Quantity	Receipt #	Reason*
1							
2							
3							
4							
5							
*TELL US THE REASON FOR YOUR RETURN: Please enter the correct return code in the table above. *Describe your specific reason for the return							
The quality is not ok because The delivery was not ok because 42 received the wrong article			Describe	your specific real	son for the ret	4111	
	aterial and/or manufacturin	The state of the s					
63 ar	ticle has other quality prob	lems*					
WHAT CAN WE DO FOR YOU? Let us know if you would like a replacement or a refund.			YOUR BANK ACCOUNT DETAILS To be filled in only if refunded to your bank account.				
Regular refund If the payment was made via PayPal, credit card or instant bank			Bank institution				
	transfer, the refund will be made in the same way. Refund to your bank account						
Tell us your bank details in the adjacent field. This is especially useful if you have paid in advance,			IBAN			7	, ,
	by direct debit or C.O.D.						

Have you filled in all the details? Ok, you're almost done! Now you only have to pack the articles, seal the package and send it to the following address: Make sure to enclose the upper section of your return so that we can allocate and process it correctly.

SWIFT-BIC



Please pay attention to the following details when returning articles:

- Please send your return with sufficient postage. Important: you can only complain to the shipping company about a missing package when you have a tracking number!
- Please always send us jewellery in a padded envelope so that it is well protected and nothing gets lost. If you return defective items we kindly ask you to clean them before shipping.

WILDCAT GMBH

- Retourenabteilung -

Wankelstraße 5 48599 Gronau Deutschland / Germany

